

WELCOME

Thank you for choosing to see us. This page sets out what most patients want to know before their appointment. Our first job is to work out exactly what the problem is that you have been referred for. Our second is to help you decide what to do about it. If endodontic treatment is your preferred option, we will do our best to help you keep your tooth. If you have questions that are not answered here, please call our receptionist and we will do our best to help you.

LOCATION

61-65 Glencoe Street, Sutherland (Suite 53). Street level, entrance on Stapleton Avenue, next to Amplifon Hearing. **Please put 61-65 Glencoe Street into your maps app, not 53.** There is a separate 53 Glencoe Street on the other side of the highway, and it is a long way from us.

PARKING

Street parking is usually easiest and puts you close to the Stapleton Avenue entrance. Early in the day it is straightforward; it gets harder as the morning goes on, so allow more time for a later appointment. Call us beforehand and we will reserve our own space under the building if it is available. The ramp down is steep and the spaces are tight, so if walking is difficult for you, park on the street instead.

EVERY APPOINTMENT IS ONE HOUR

That is enough time to take your history, examine the tooth, reach a diagnosis, explain what we have found, answer your questions, and in most single visit cases carry out the treatment itself.

WHAT TREATMENT INVOLVES

Three things are needed for us to treat you at our Practice: local anaesthetic, a rubber dam to isolate the tooth, and radiographs during the procedure. You may have pain after treatment, and may need pain relievers or antibiotics. If any of this concerns you, please call us before your appointment rather than on the day.

BEFORE YOU COME IN

Please don't take sedatives. We need you clear-headed for the discussion about your options. Keep taking any medicine your doctor has prescribed as normal.

SEDATION

We don't provide sedation, but can guide you to Practices that do. Please call us before you book if you need it.

CHILDREN

We can't supervise children while you are receiving care. Please make other arrangements.

SURGICAL ENDODONTICS

We perform limited surgical procedures, selected case by case. Most surgical cases are better handled by an Oral Surgeon, and we will refer you if that is the right course.

3D SCANS (CBCT)

We do not take 3D scans here. When one is needed we refer you out, so that a specialist radiologist reports on the entire scan rather than only the part we are interested in.

FEES

CURRENT AT SEPTEMBER 2026

Root canal treatment, molar	\$2,980
Root canal treatment, all other teeth	\$2,390
Consultation only	\$485
Treatment started, tooth cracked or untreatable	\$840

Both treatment fees include the consultation charge. There is no separate consultation fee on top. The fee does not change if treatment takes more than one visit. Retreatment is charged at the same rates. Item numbers for retreatment vary considerably from case to case, so we quote these individually.

PAYMENT

Payment is due at the time of service. We accept EFTPOS, MasterCard, Visa and cash. Please pay us first, then claim from your health fund. We cannot bill your fund directly. We have no arrangement with any health fund, and we do not use HICAPS. We are not in anyone's preferred provider network, and what we recommend to you is not affected by one.

MINIMUM ITEM NUMBERS FOR YOUR HEALTH FUND

Molar — 017, 415, 416x2, 417, 418x2, 022x4
All other teeth — 017, 415, 417, 022x4
Consultation only — 017, 022

EXTRA ITEMS

Sometimes a tooth turns out to have more canals than expected, or needs work we could not see at the outset. Where we can, we add the relevant item numbers so that you can claim them. The fee you were quoted does not increase when we do this.

COSTS THAT ARE NOT OURS

Once we have finished, your tooth needs a final filling or a crown. That work is done by your own Dentist and charged separately by them. Please ask your Dentist what that will cost, so that you understand the total before you commit to anything.

MISSED APPOINTMENTS

We don't charge a missed appointment fee. We do book a full hour for you, though, and that hour cannot be given to anyone else at short notice. If you need to change or cancel, please call or text us as early as you can.

WHAT WE CANNOT PROMISE

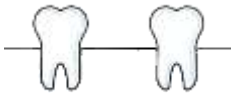
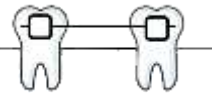
We will do our best to save a tooth that is already compromised. Endodontic treatment is not always successful. Cracks or future decay can let bacteria back into the roots. Sometimes there are spaces inside a tooth harbouring bacteria that we cannot reach, or infection sits beyond the end of the root and can only be dealt with surgically or by extraction. Rarely, an instrument used to clean a canal will fracture and prevent complete disinfection of the remainder. File fracture is uncommon, but it is a risk inherent in root canal treatment. If you have periodontal (gum) disease, that may lead to loss of the tooth in the longer term regardless of what we do.

YOUR DENTIST HEARS FROM US THE SAME DAY

We write to your referring Dentist after every appointment, reviews included, and the report goes out on the day.

ALTERNATIVES TO ENDODONTIC TREATMENT

If you have been referred for endodontic treatment you generally have three options: no treatment, endodontic treatment, or having the tooth extracted. Leaving it untreated can lead to serious consequences and may make the tooth harder to treat later. We do not normally recommend it. If you choose extraction, that would be arranged by your referring Dentist. After an extraction, your options include:

DO NOTHING	DENTURE	FIXED BRIDGE	IMPLANT	ORTHODONTICS
				
Other teeth may move, which can change your appearance, cause joint problems, increase the risk of decay and gum disease, and put more load on the remaining teeth.	Replaces the missing tooth and is removable. The load of chewing is usually distributed across the remaining teeth.	Crowns on the adjacent teeth with a false tooth suspended between them. There are many designs.	Placed within the bone with a crown fixed on top. Suitability requires careful assessment of bone quantity and quality, among other factors.	In some cases the space can be closed by moving teeth, usually for missing upper first molars, though sometimes for other teeth.

We will go through all of these with you before you decide anything.